

Introducing Homewise:  
Why you should join our team!



home  
WISE

# About Us

We're a values driven company and are committed to providing a supportive and thriving working environment for all.

We have ambitious yet realistic growth targets with a clear vision for how we will succeed.

You'll often hear us referring to the saying "**Teamwork makes the dream work**" and it really does at Homewise!

Together, we'll deliver on our mission to...

- ✓ Empower our customers with opportunity
- ✓ Provide a valuable service
- ✓ Shape and change the face of retirement



# Who We Are

At Homewise, we are a passionate team. We provide people aged 60 and over with unique ways to secure their next home, enabling them to boost their budget and find the perfect property for their future.

We spend every day helping people to achieve things they thought weren't possible and we are committed to be the very best we can be. We want to really make a difference for our customers in their retirement years.

Homewise is a family run business, led by the Neal family (right) and we've been helping people find their ideal home for over 50 years. Our family values form the foundations of our business - our team are our number one priority, and our customers' wellbeing is at the core of everything we do.

Whilst our office is in Worthing, we help people across England and Wales. It's a great time to be joining our growing business as we develop plans for national, digitally-led, expansion, and continue to invest into our team to deliver our plans to help hundreds more people this year.





## Did you know...

We've been helping people to move home since the 1970s and, as a family-run business, we're committed to helping our customers find the perfect home for their future, and create financial security too.

Since 2007 alone, we've purchased over £295 million worth of property for our customers, boosting their budgets by £88 million, and enabling our customers to clear over £46 million in debts along the way!

£295m

worth of property  
purchased

£88m

boosted customers'  
budgets by

£46m

worth of debts  
cleared by customers



**Honesty:** We will always give customers clear, sensible and honest information, without judgement or assumptions.

**Originality:** We cherish and nurture creativity, and will always try to find the best solution to any problem.

**Passion:** We really care. Really, we do. We care about our colleagues, our customers and our company.

**Empowerment:** We give people hope, empowering our customers and our employees with opportunity.

## Our Values

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- We encourage ownership and accountability at all levels and promote from within.
  - We are passionate about delivering outstanding solutions to our clients.
  - We learn from each other and encourage everyone to have a voice.
  - We are property enthusiasts. Our in-depth knowledge of the property industry drives competitive advantage.
  - We are fast paced, friendly and fun. We help and challenge each other to do a great job.

## Our Culture

A scenic view of a beach at sunset. The sky is a mix of blue and orange, with the sun low on the horizon. In the foreground, there's a dark, pebbly beach. In the middle ground, waves are breaking on the shore. In the background, a long pier extends into the sea. On the pier, there's a building with the words "PIER AMUSEMENTS" on it. The overall atmosphere is peaceful and beautiful.

# Benefits at Homewise

From our large open plan office that's just a stone's throw from the beach and a 10-minute walk from the rail station, we take care of our people by providing:

- Competitive salary with yearly reviews\*
- Uncapped OTE for applicable roles
- Holiday allowance starts at 25 days plus bank holidays, and increases according to length of service
- In-house learning and development team, there to support your career progression
- Health & Wellbeing initiatives to support you whenever you may need it
- Access to Rewards Gateway's Reward Hub (discounts and savings across hundreds of retailers and service providers)\*
- Company pension scheme\*
- Enhanced sick pay scheme\*
- Corporate medical cash back scheme\*
- Employee Assistance Programme\*
- Town centre location and close to local transport links
- Discounts at selected local restaurants
- Company social and charity events throughout the year

\*applicable for some roles after qualifying period



We have a truly great product which helps so many people achieve a retirement they never thought they could. The office environment is second to none and it remains a family-run business with a fabulous ethos.'



Positive and friendly environment where questions are valued and appreciated as an eagerness to learn.



The entire team share the same beliefs and vision for positive outcomes for our customers and colleagues on a daily basis – built on ideas, energy and passion!



Lovely group of people to work with. Very supportive environment, a lot of opportunity to progress within the business.

Our employees rate  
us **4.9** out of 5

**glassdoor**<sup>®</sup>

4.9



Our customers rate our  
service 4.9 out of 5

feefo<sup>ee</sup>



We will never be able to rate your services with enough stars as the service provided was exceptional. Your staff were absolutely amazing and their knowledge and assistance given to us was above 1st rate.



Homewise were a life saver for us



Caring, supportive and always there



I can't praise them enough, they pulled out all the stops for me and went the extra mile. I would personally recommend using Homewise to anyone wishing to move to their dream home.

Our values

**Honest**

fair, open, responsible, trustworthy

**Original**

visionary, innovative, brave, enterprising

**Passionate**

curious, attentive, relentless, enthusiastic

**Empowering**

guiding, leading, united, expert



Want to find out more?

Visit our website: [www.homewise.co.uk](http://www.homewise.co.uk)

Email: [careers@homewise.co.uk](mailto:careers@homewise.co.uk)

*Inspiring change,  
transforming lives*

**home**<sup>®</sup>  
**WISE**