

How to: Leave an online review

🖱️ Page 2:
Google Reviews

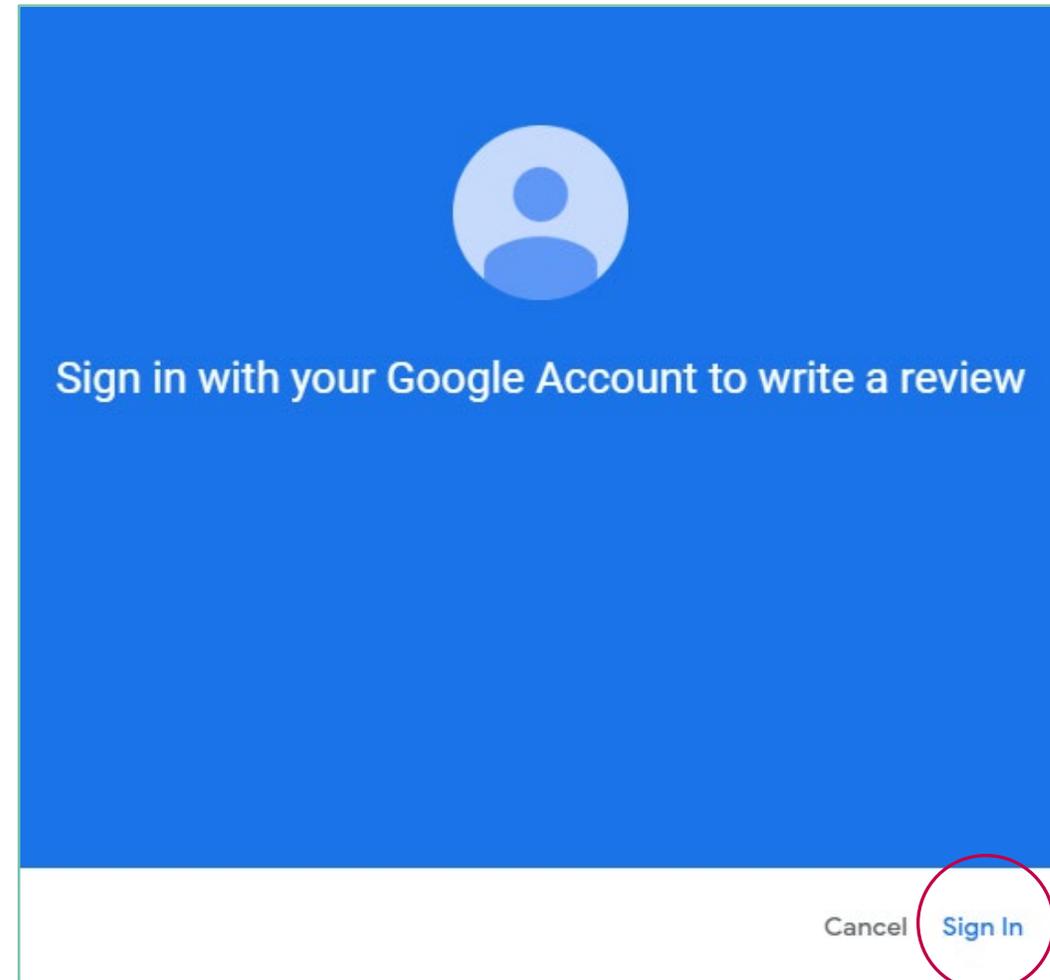
🖱️ Page 8:
Trustpilot Reviews



Adding a review on Google

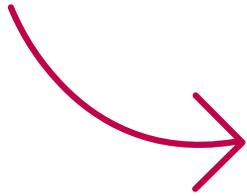
1. Head to the Homewise Google Review page:
<https://g.page/r/CQCQ8h77GJE9EBM/review>

If you aren't already logged in to your Google account (or you don't have one) then you will see this screen:



Select 'Sign in' to continue.

2. If you have a Google account you can log in here.



Or you can sign up for a **free** Google account.



(see instructions on next page)

A screenshot of the Google Sign in page. At the top is the Google logo, followed by the text 'Sign in' and 'Use your Google Account'. Below this is a text input field containing the placeholder text 'Email or phone', which is circled in red. Underneath the input field is a blue link that says 'Forgot email?'. Further down is the text 'Not your computer? Use Guest mode to sign in privately.' with a blue link 'Learn more'. At the bottom are two buttons: 'Create account' (circled in red) and 'Next' (a blue button, also circled in red).

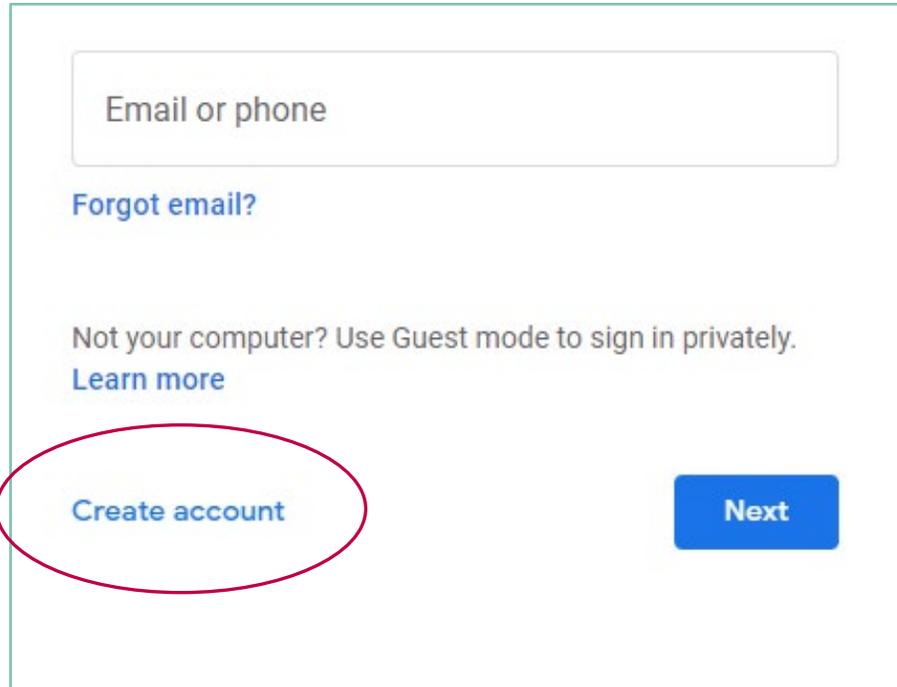


If you have a Google account, log in using your email address or phone number and select 'Next'.

You can then jump straight to **step 3** on [Page 8](#) of this guide.

2b.

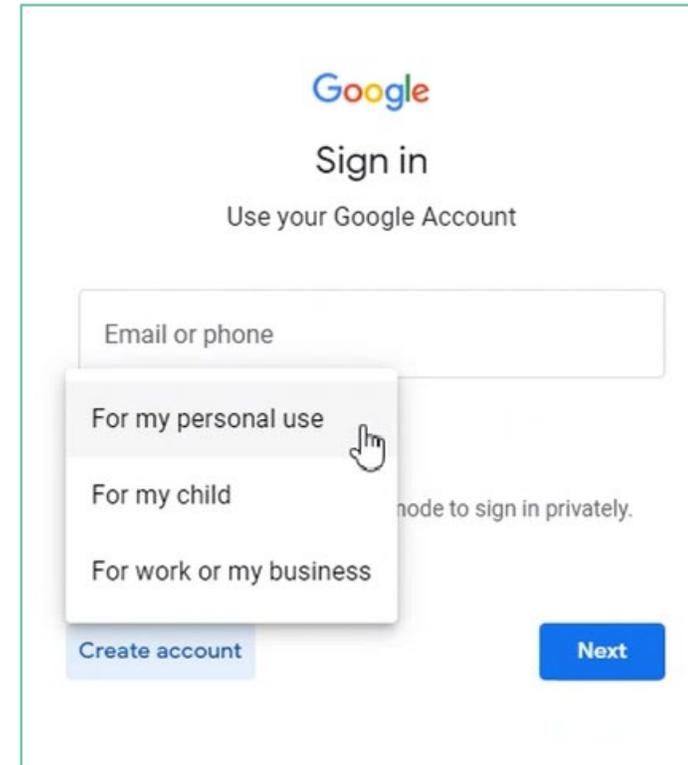
When you get the sign in prompt after clicking to leave a review on Google you have the option to create an account.



Click on the link in the bottom left of the screen, 'Create account'.

2c.

You will see a small menu pop-up displaying 3 options:



As you are creating a personal account, select 'For my personal use'. This will then open a new window

2d.

On the new screen, select the option 'Use my current email address instead' to create an account using an existing email from any host (such as Hotmail, or Outlook).

The screenshot shows the Google Account creation interface. At the top is the Google logo and the heading 'Create your Google Account'. Below this are input fields for 'First name' (containing 'Jessica') and 'Last name' (containing 'Example'). A 'Username' field is followed by '@gmail.com'. Below the username field is the text 'You can use letters, numbers and full stops'. The link 'Use my current email address instead' is circled in red, with a hand cursor pointing to it. Below this are 'Password' and 'Confirm' fields, with the instruction 'Use 8 or more characters with a mix of letters, numbers & symbols' and a 'Show password' checkbox. At the bottom left is a 'Sign in instead' link, and at the bottom right is a blue 'Next' button.

2e.

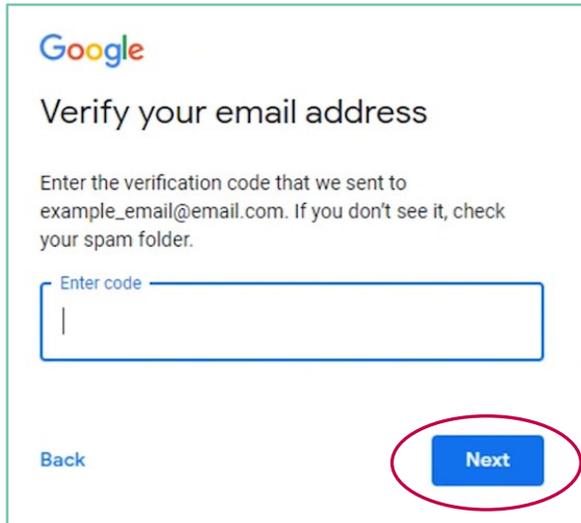
Add your first and last names and then type your existing email address in the 'your email address' box. You can then create a password.

The screenshot shows the Google Account creation interface. At the top is the Google logo and the heading 'Create your Google Account'. Below this are input fields for 'First name' (containing 'Jessica') and 'Last name' (containing 'Example'). A 'Your email address' field contains 'example_email@email.com', with the text 'You'll need to confirm that this email belongs to you.' below it. A blue link 'Create a new Gmail address instead' is visible. Below are 'Password' and 'Confirm' fields, with the instruction 'Use 8 or more characters with a mix of letters, numbers & symbols' and a 'Show password' checkbox. At the bottom left is a 'Sign in instead' link, and at the bottom right is a blue 'Next' button circled in red, with a hand cursor pointing to it.

Once you've done this click 'Next' and you will see a screen where you will need to confirm ownership of your email.

2f.

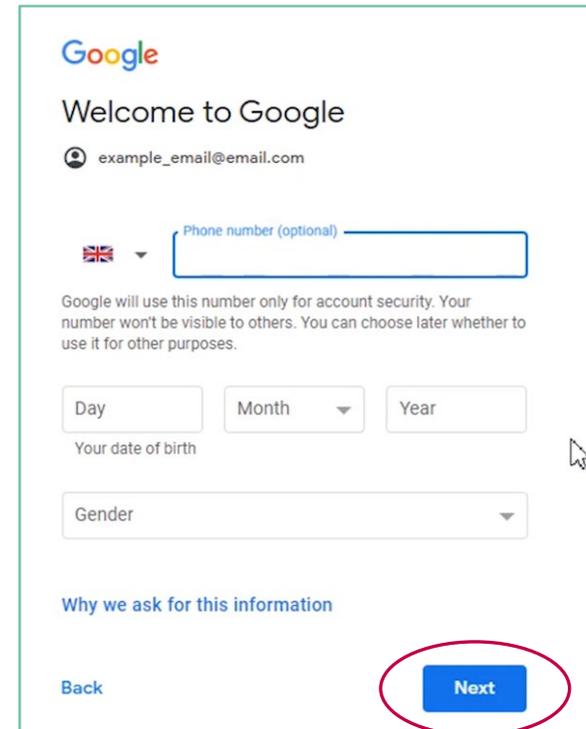
This will be done with the use of a 6 digit code sent to the email you want to use.



To find the code, go to your email inbox and copy the verification code that Google will have sent you and paste it into the box.

When you click '**Next**' the email will be verified and a new screen will load where you can add in your details.

2g.



Once complete, click '**Next**'

You will then be guided through the rest of the account set up. Including personalisation and T&Cs.

The whole set up of your account takes less than a minute and means that you aren't adding another email address if you don't wish to have one.



If you would like to watch a video guiding you through creating a Google account with an existing email address, we have created one for you [here](#)

3.

Once you've logged in this pop-up will appear, where you can immediately submit and post your review:

Homewise Limited

 **Your Name**
Posting publicly ⓘ

★ ★ ★ ★ ★

Share details of your own experience at this place

 Add photos

Simply select the amount of stars and type your review in the text box.

(You can even add photos by selecting 'Add photos')

Once you are happy with your review, select 'Post' to submit!

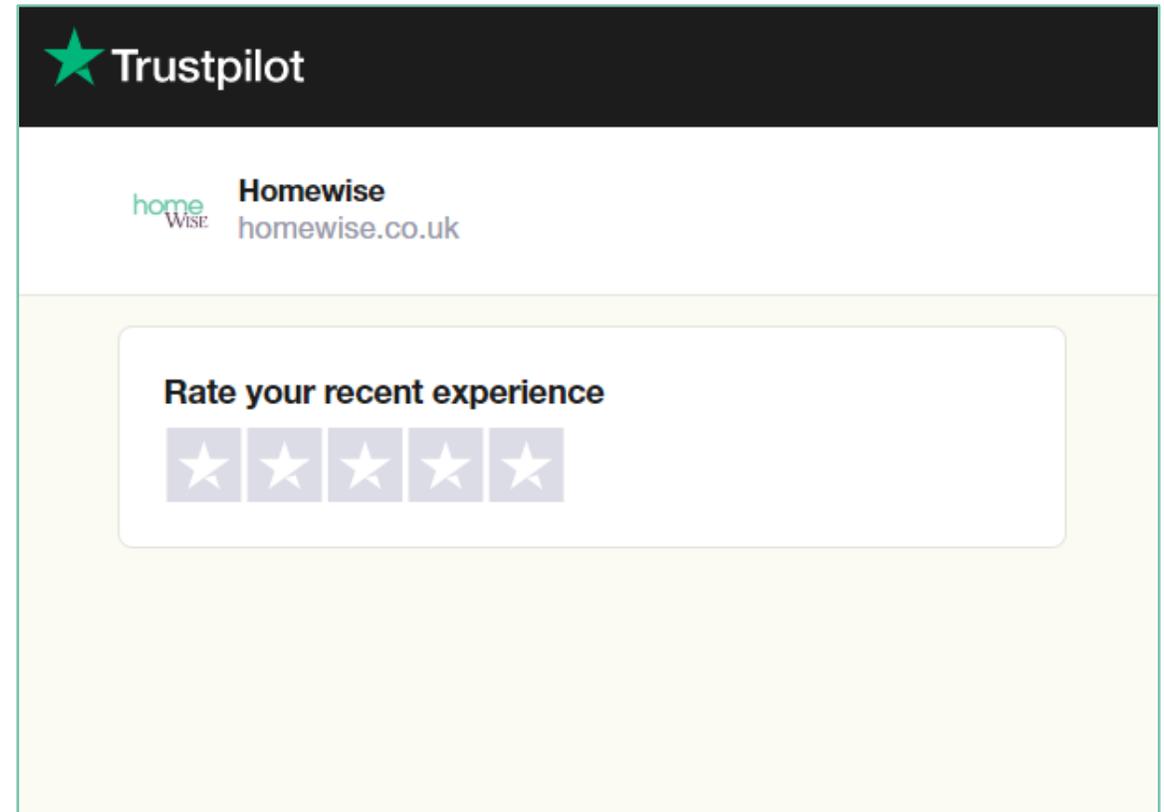
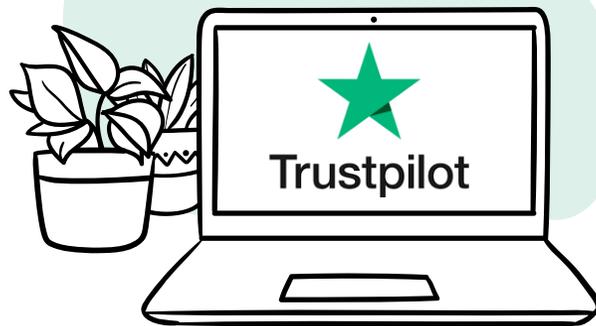
*Thank you
for leaving us
a review*

Customer feedback is really important to us so we can improve our services and help other people find their ideal home, just like you!

Adding a review on Trustpilot

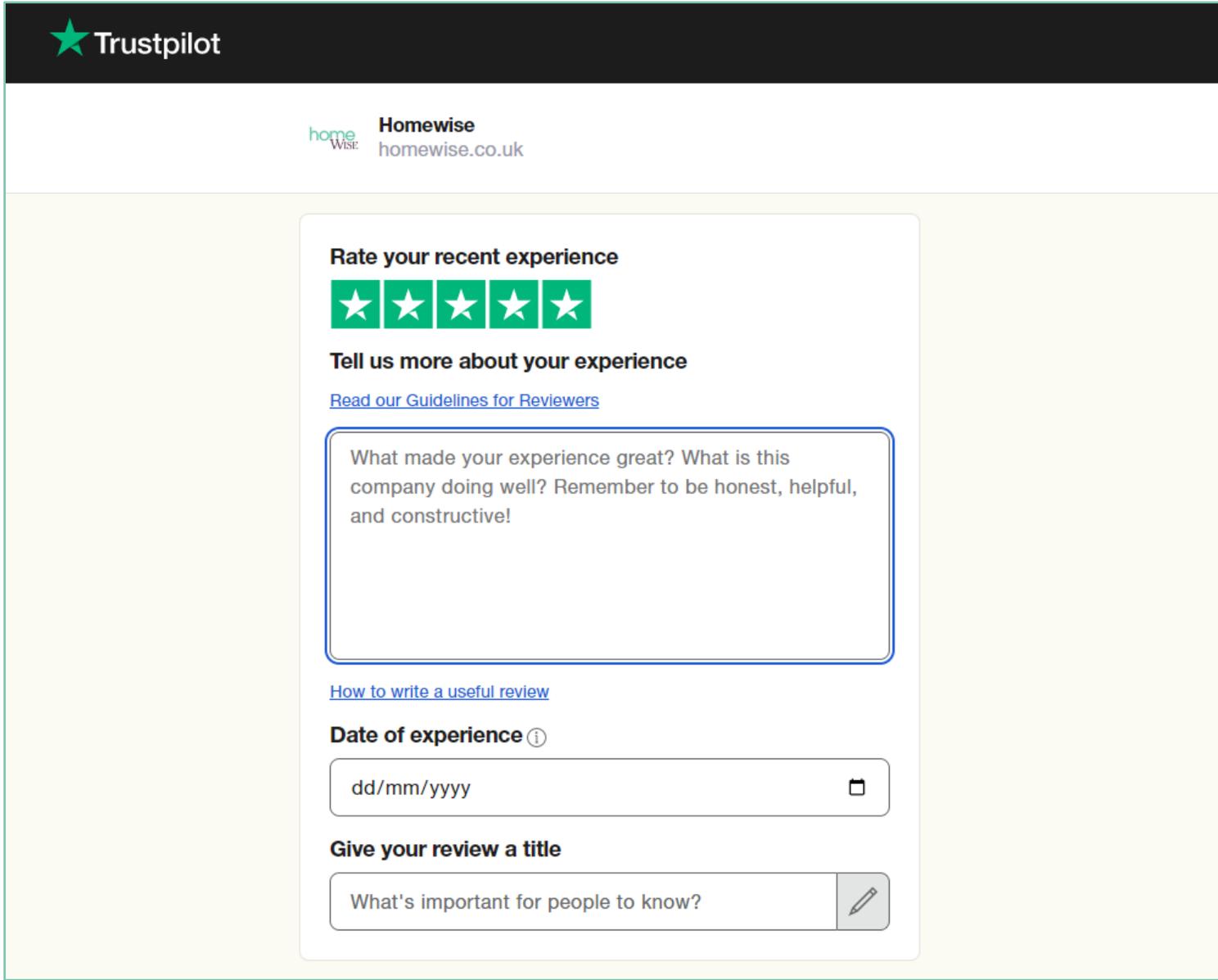
1. Head to the [Homewise Trustpilot Review](https://uk.trustpilot.com/evaluate/homewise.co.uk) page:
<https://uk.trustpilot.com/evaluate/homewise.co.uk>

This will automatically give you the option to rate your experience with us:



Select the stars to choose your rating.

2.



The screenshot shows a Trustpilot review form for Homewise. At the top left is the Trustpilot logo. The company name 'Homewise' and website 'homewise.co.uk' are displayed. The form is titled 'Rate your recent experience' and features a five-star rating system with all five stars selected. Below the stars is a section titled 'Tell us more about your experience' with a link to 'Read our Guidelines for Reviewers'. A text box contains the prompt: 'What made your experience great? What is this company doing well? Remember to be honest, helpful, and constructive!'. Below this is a link 'How to write a useful review'. There is a date selection field labeled 'Date of experience' with a calendar icon and the placeholder 'dd/mm/yyyy'. At the bottom is a title field labeled 'Give your review a title' with a pencil icon and the placeholder 'What's important for people to know?'.

Once you've given us your star rating, further options will appear so you can type in your review.



3.

Trustpilot

home wise Homewise
homewise.co.uk

Rate your recent experience

★★★★★

Tell us more about your experience

[Read our Guidelines for Reviewers](#)

What made your experience great? What is this company doing well? Remember to be honest, helpful, and constructive!

Type 10 more characters.

[How to write a useful review](#)

Date of experience ⓘ

dd/mm/yyyy

Give your review a title

What's important for people to know?

I confirm this review is about my own genuine experience. I am [eligible to leave this review](#), and have not been offered any incentive or payment to leave a review for this company.

Submit your review

Continue with Facebook

Continue with Google

[Continue with email](#)

By continuing, you agree that we create a Trustpilot account for you (unless already created), and accept our [Terms and Conditions](#) and [Privacy Policy](#).

When you've completed your review, Trustpilot will ask you to confirm that this is your experience with the business.

In order to submit your review they will ask you to create an account with them by connecting with your Facebook, Google account or with an email address.



Once you have signed in, your review will be submitted!

Thank you for leaving us a review

Customer feedback is really important to us so we can improve our services and help other people find their ideal home, just like you!